ICEGOV 2017
NEW DELHI, INDIA

10th International Conference on Theory and Practice of Electronic Governance

7 - 9 March 2017
Convention Hall
The Ashok Hotel, New Delhi, India

"Building Knowledge Societies – From Digital Government to Digital Empowerment"

Programme

Organisers

Collaboration

United Nations
UNESCO
United Nations Educational, Scientific and Cultural Organization
## DAY 1
### Tuesday - 7\textsuperscript{th} March 2017

### INAUGURAL SESSION & OPENING KEYNOTE
From Digital Empowerment to Sustainable Development: Lessons from India
by
**Shri RAVI SHANKAR PRASAD**
Hon’ble Minister of Electronics & Information Technology &
Law and Justice, Government of India

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
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<tbody>
<tr>
<td>09:15 - 10:20 Hrs Hrs</td>
<td>INAUGURAL SESSION &amp; OPENING KEYNOTE</td>
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<tr>
<td>10:20 - 10:40 Hrs Hrs</td>
<td>COFFEE/TEA BREAK</td>
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| 10:40 - 11:40 Hrs Hrs | Invited Session 1  
Digital India - A citizen’s perspective: MyGov |
| 11:40 - 12:40 Hrs Hrs | Invited Session 2  
Leveraging disruptions in technology landscape for improved government service delivery: NASSCOM |

* In each Track Session, Paper Presentations will be followed by discussion.  
** Exhibition in Hard Court Area, Special Events in Room - 292.
<table>
<thead>
<tr>
<th>Time</th>
<th>Track 3</th>
<th>Track 4</th>
<th>EXHIBITION &amp; SPECIAL EVENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>14:20 - 15:20 Hrs Hrs</td>
<td><strong>Invited Session 3</strong> Services for digital literacy, health and justice: Three sectorial case-studies on the role of ICT in the Portuguese public service delivery: UNU-EGOV/AMA</td>
<td><strong>Invited Session 4</strong> Making Digital India empowerment a reality - Policy to successful practice: Self reliant villages: Amrita University &amp; KPMG</td>
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| 15:20 - 16:20 Hrs Hrs | **COFFEE/TEA BREAK** | **KEYNOTE LECTURE 1** Making life easier for citizens and businesses: The role of ICT in the Portuguese administrative modernisation programs  
*Maria Manuel Leitão Marques*  
Minister of the Presidency and Administrative Modernisation, Portuguese Government, Portugal | **EXHIBITION & SPECIAL EVENTS**  
**Contextualization** |
| 16:20 - 16:40 Hrs Hrs | **PLENARY DISCUSSION 1** User-centric services and citizen driven innovation: The role of co-creation and co-decision in administrative modernisation and public sector  
*Delfina Soares, Marijn Janssen, Rony Medaglia, J. Satyanarayana* | |  
**EXHIBITION & SPECIAL EVENTS**  
**POSTER EXHIBITION**  
Inauguration by  
*Shri P.P. CHoudhary*  
Hon’ble Minister of State, Ministry of Electronics and Information Technology & Law and Justice |

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DAY 2
Wednesday - 8th March 2017

09:00 - 09:40
Hrs  Hrs

KEYNOTE LECTURE 2
Political priorities and administrative performance
Jane Fountain
Distinguished professor of political science and public policy,
University of Massachusetts Amherst, United States

09:40 - 10:20
Hrs  Hrs

PLENARY DISCUSSION 2
Is Digital Government replicating existing political priorities of the
administrative system or facilitating access and empowerment?
Theresa Pardo, Klaus Pendl, Seetharaman, Anil Swarup

10:20 - 10:40
Hrs  Hrs

COFFEE/TEA BREAK

10:40 - 11:40
Hrs  Hrs

Hall - A
Invited Session 5
Making empowerment a reality - Accessibility for all: UNESCO

Hall - B

Hall - C

11:40 - 12:40
Hrs  Hrs

TRACK 5
Ethics and the Dark Side

TRACK 6
Open Government

Invited Session 6
How technology can accelerate inclusion of people living with
disabilities through innovations in preventive health care,
rehabilitation, education and skilling & employment:
Microsoft & Tamana

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DAY 2
Wednesday - 8th March 2017

12:40 - 14:20 Hrs Hrs
LUNCH

14:20 - 15:20 Hrs Hrs
Hall - A
Invited Session 7
Transforming government through cloud:
National Informatics Centre

Hall - B
TRACK 7
Digital citizenship

Hall - C
TRACK 8
Digital culture and inclusion

11:40 - 12:40 Hrs Hrs
Invited Session 8
Uganda’s journey to digital governance:
Uganda Government

16:20 -16:40 Hrs Hrs
COFFEE/TEA BREAK

16:40 - 17:20 Hrs Hrs
KEYNOTE LECTURE 3
Technology-mediated administrative performance
and development

Geoff Walsham
Professor Emeritus of Management Studies,
University of Cambridge, United Kingdom

17:20 - 18:00 Hrs Hrs
PLENARY DISCUSSION 3
Is the nexus of technology, governance and development possible under the SDG framework?

Nimmi Rangaswamy, T.T. Sreekumar, Suraj Kumar, Amarjeet Sinha

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### KEYNOTE LECTURE 4

Implementing sustainable development goals with digital government: Aspiration - Capacity gap

Tomasz Janowski  
Gdańsk University of Technology, Poland;  
Danube University Krems, Austria

### PLENARY DISCUSSION 4

Building digital government capabilities for sustainable development goals: Condition or outcome?

Elsa Estevez, Jeremy Millard, S. Radha Chauhan, Bhaskar Khulbe, Paul Hector

### COFFEE/TEA BREAK

### TRACK 9

**Digital healthcare and education**

**Invited Session 9**  
Government & administration digitalization - from Austria to India: Austrian Government and Danube University, Krems

### TRACK 10

**Smart cities, villages and regions**

**Invited Session 10**  
Digital India Empowerment: Digital India (Women) Champions

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# DAY 3
Thursday - 9th March 2017

<table>
<thead>
<tr>
<th>Time</th>
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<th>Hall - A</th>
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<td>14:20 - 15:20</td>
<td>TRACK 11 Policy, research and innovation</td>
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<td>Invited Session 11 Bhutan e-governance interoperability framework - A platform to realize a coherent government: Bhutan Government</td>
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<td>Invited Session 12 Smart government research and practice: Smart Cities Consortium</td>
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<td>16:40 - 17:20</td>
<td>CLOSING KEYNOTE</td>
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<td>Democratic aspects of digital government for human rights Frank La Rue Assistant Director-General for Communication and Information; UNESCO, Guatemala</td>
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<td>17:20 - 18:00</td>
<td>CLOSING SESSION</td>
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**ICEGOV2017 Doctoral Colloquium**

**Panelists:**

- Wojciech Cellary
- Hiroko Kudo
- Elsa Estevez

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